



INDUSTRY BRIEF

Unqork for Public Sector



Meet the demands of today's new digital world and the unforeseen challenges of tomorrow.

Unqork is a no-code software platform that helps governments innovate licensing, permitting, and regulatory workflows, virtualize in-person services and conduct complex case management.

With a simple drag and drop format, Unqork empowers IT teams to rapidly scale applications that require complex integrations with legacy systems, leverage role-based controls, provide full auditability, meet the strictest security protocols, and can be used by millions of users.

The result is cities, states and counties can better drive meaningful outcomes for people.

In its short history, Unqork has delivered innovative and cost saving software solutions to large enterprises, government agencies, and hospitals with complex needs including Goldman Sachs, Liberty Mutual, Nationwide along with the City of New York, Washington D.C., and Montgomery County, Maryland.

Key Benefits

- **Deliver better experiences** to your residents and build a best-in-class user interface without having to hire expensive developers.
- **Create enterprise-grade integrations** without the need for scripting, get to market faster and with more confidence.
- **Eliminate the overhead** associated with legacy code and maintenance and quickly make changes without having to involve expensive engineers or architects.
- **Increase auditability** by centralizing and tracking workflows, either within the relevant agency or in a cross-agency team

Public Sector Solutions

Unqork delivers services across functions, agencies, systems and vendors to ensure interoperability at scale including:

Virtualizing Services

Marriage and business licensing, building plan approval, wellness visits, and more.

Airports

Capital projects & concession management, regulatory compliance & gate access.

Equity & Economic Opportunity Development

Employment benefits, affordable housing, development grants, and more.

Case Management for Social Services & Equity Initiatives

Manage cases through complex cross-agency workflows, including clear audit trails and flexible, user-friendly UX for clients, case managers, and administrators.

Hospitals and HC Providers

Patient experience, virtual care, billing, streamlining operations.

Construction & Regulatory Inspections

Compliance and inspection workflows, mobile and desktop friendly applications, interactive dashboards, all customized to your process.

Covid-19 & Emergency Response

Health data capture, PPE donation portal, food delivery systems.

Resident & Customer Engagement

In-app messaging and file sharing, seamless legal document verification, and robust back-office workflows.

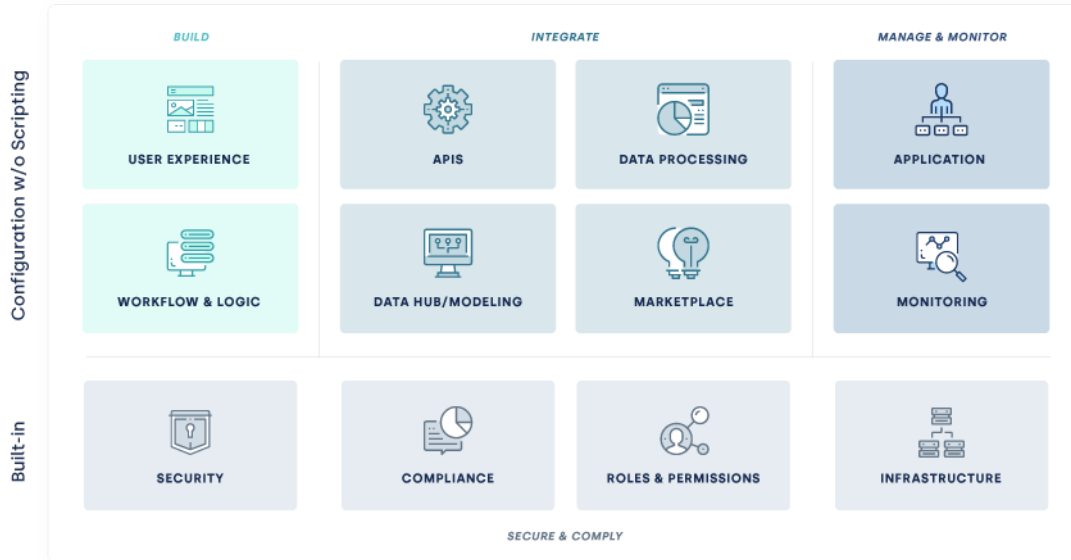
Utilities

Billing software, customer engagement tools, dynamic outage and service area mapping tools, capital projects management

Homeless Services

Cross-agency collaboration and case management, and client engagement tools.

Everything you need to build enterprise quality applications without having to write a single line of code.



CASE STUDY: LARGE MUNICIPALITY

With Unqork, Emergency Response Solution built in 72 hours

Using Unqork, the NYC Department of Information Technology and Telecommunications (DoITT) is able to rapidly deploy applications across all New York City agencies, to handle a wide-variety of use cases.

In response to COVID-19, the city required several custom and complex applications to be built that would allow the city to better serve its residents during this time. The first application built was the COVID-19 Management Hub, which gathers resident health information via digital survey or 311 call centers and allows the city to communicate with residents based on their survey data and health status. A custom-built delivery app enables a massive food delivery operation, PPE donations, and other essentials at scale while employing local drivers. Unqork also built an online marriage license platform enabling the city to bring the marriage license process fully online, which had never been done before. All of these applications were built in a few days from ideation to production.

- \$150M+ Estimated value in PPE donations collected
- 55M+ meals delivered to New Yorkers
- 450K+ unique households served

About Unqork

Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Organizations like Goldman Sachs, Liberty Mutual, the Cities of New York and Washington, DC and Maimonides Medical Center are using Unqork’s drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.

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