unqork solution brief

Food & Supply Delivery

Automate the delivery of food and supplies to vulnerable residents, by connecting distribution centers and local businesses to drivers and delivery companies.

Residents request food & supplies • Drivers & local businesses get paid.

Built hand-in-hand with the City of New York, Unqork's Food & Supply Delivery Assistance App enables cities to automate the delivery of food and critical medical supplies to millions of residents and front-line workers by connecting distribution centers and local businesses to a network of taxi drivers and transportation companies.

Collect

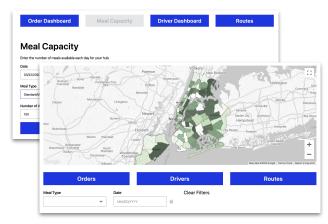
Mobile-friendly registration surveys allow residents to request meals and share dietary restrictions and household size. Seamlessly connect with a variety of procurement and delivery mechanisms based on your city's specific needs (e.g. taxi networks, DoorDash, Postmates, Lyft, Uber, FedEx, etc).

React

Analyze submitted data to more efficiently deliver targeted services (food, medicine, & other supplies) to those in need. Connect with payroll providers for hourly workers, email/text messaging and mapping vendors, and community medical risk data sources.

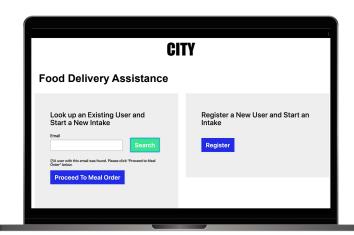
Adapt

The Food Delivery Assistance App can be ready within just a few days of your jurisdiction's decision to deploy, and customized for your unique needs. Easily integrate with your existing systems to dispatch additional resources by integrating other public services.



Dashboards enabled coordinated response

Coordinate multi-agency response in dashboards that combine resident requests, driver activity, and food/supply hub capacity.



Operators can intake on resident's behalf

Phone-based operators able to register residents, look up their orders, and keep those without access to the app informed on order status.





Residents self-register and request meals

Mobile-friendly sign-up qualifies residents based on criteria for your jurisdiction. Allow residents to request meals and indicate number of people in household, dietary restrictions, and allergies.