unqork solution brief

## Online Marriage Licenses

An end-to-end marriage application and license platform.

First deployed by the City of New York during the COVID-19 pandemic, Unqork's Online Marriage License platform enables cities to fully bring the marriage license process online. The platform:

- Digitizes affidavit & marriage license application
- Automates identity verification (customized to local requirements)
- Enables online payments with a credit card
- Schedules digital appointment with a live clerk
- Facilitates video conferences meetings
- Manages E-signatures & license generation

## **Apply**

Residents access the marriage license application directly from the city clerk's website. The traditionally paper-based affidavit & marriage license application is completely digitized allowing the couple to efficiently complete along with submit identity verification documents, conveniently pay the fee online with a credit card, and schedule the next available appointment with a clerk.

## Validate & Manage

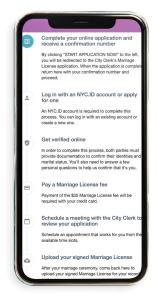
City clerks can perform a pre-appointment check to ensure paperwork is in order and identity and marital status are verified. Supervisors can also perform various administrative tasks including scheduling appointments.

## **Issue Marriage License**

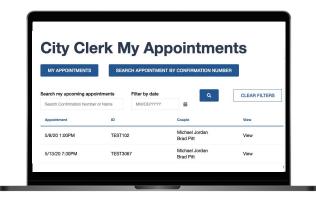
Assigned clerks can view their appointments for the day and start each appointment directly in-app, connecting with couples via video conference call. During the call, the city clerk will have all necessary information readily available in-view to perform all steps in-process including verifying payment & identity, initiating marriage application signing process via Docusign, and generating the marriage license.

For more information, check out <u>www.ungork.com</u>





Couples fill out application & submit documents online



Clerks manage and initiate virtual appointments



Couple and clerk attend virtual video conference